



Eastwood and East Kilbride Canoe Club

EEKCC Privacy Notice

General

The Club will be a “controller” of the personal information that you provide to us online, over the phone and through paper forms. The Club and the Scottish Canoe Association (SCA) use the SCA’s online system called Go Membership provided by Azolve Ltd in order to provide third-party insurance cover for you as a member of EEKCC. We use MemberMojo as our membership management system, you can access your data in MemberMojo by logging in at any time at www.membermojo.co.uk/EEKCC.

When you register as a member of the club or renew your club membership (including if you are registering or renewing on behalf of a child under the age of 16), we will ask you for the following personal information:

- accurate contact details – name, address, email address (for children under 16 we will also require the email address of a parent or legal guardian). You are responsible for keeping these up to date;
- date of birth.

Why we need your personal information – contractual purposes

We need to collect your personal information so that we can manage your membership. We will use your personal information to:

- set up your online membership services;
- provide you with core member services via post and email, including membership renewal information, coaching and training information and opportunities; member newsletters, information about club meetings;
- to provide you with details of forthcoming activities, events and competitions (as well as those of selected third parties (including our partner organisations and clubs);
- review, develop and improve the services and activities offered by us;
- research, develop and manage new and existing programmes and projects and to promote paddlesport;
- monitor club compliance with equal opportunities legislation and the Equality Standard for Sport and to promote / maintain equality of opportunity or treatment;
- assist the SCA in its obligations under Equality legislation and its work to make paddlesport more accessible in Scotland;
- for statistical analysis.

If you do not provide us with all of the personal information that we need to collect, then this may affect our ability to offer the above membership services and benefits.

Why we need your personal information – legitimate purposes

- promote and encourage participation in paddlesport by sending communications to individuals and members and booking information for upcoming courses and other events. Our events may be filmed and your personal information may also be used in images captured from our events, which we use for promotional, education and development purposes;
- monitor and develop participation in paddlesport by monitoring member engagement and participation through inviting our members to participate in surveys for research and development purposes;
- invite our members as award winners or guests to our annual awards celebration, which may include asking members to nominate individuals for awards;

- develop and maintain records of member training and qualifications, including sending email communications to individuals and members to inform you of upcoming courses, renewal requirements and verify that you have completed any mandatory training and PVG / child protection requirements;
- respond to and communicate with members regarding your questions, comments, support needs or complaints, concerns or allegations in relation to paddlesport;
- administer PVG processing as necessary;
- assisting in developing new programmes for the strategic development of the sport and the club; and
- retaining personal data for historical and statistical purposes, such as qualifications.

Where we process your personal information in pursuit of our legitimate interests, you have the right to object to us using your personal information for the above purposes. If you wish to object to any of the above processing, please contact us. If we agree and comply with your objection, this may affect our ability to undertake the tasks above for the benefit of you as a member.

Why we need your personal information – legal obligations

We are under a legal obligation to process certain personal information relating to members for the purposes of complying with our obligations under:

- the Protection of Vulnerable Groups (Scotland) Act 2007 to check that our coaches and volunteers are able to undertake regulated work with children and vulnerable adults;
- our sportscotland regulatory requirements to report on the size, achievements and profile of our members; and
- the Equality Act 2010, which requires us to process personal information to make reasonable adjustments where necessary.

Other uses of your personal information

We process your personal information for additional purposes. For example, to display a list of coaches able to deliver a particular training or qualification course or to inform you of important information about the club or its activities.

Club member personal data

We collect and store personal information about members. Where we do this, we have a responsibility as “controllers” to provide you with privacy notices (this notice) and we will not use such personal information for any other purpose.

Who we share your personal information with

- We share club member information with the SCA which is stored on the SCA’s Go Membership Portal, e.g. for insurance purposes;
- If your personal information is included in any images or videos taken by us at our events, we may share this with sportscotland, British Canoeing (including Canoe Wales and the Canoe Association of Northern Ireland) and local media for promotional and/or journalistic purposes. We may be required to share personal information with statutory or regulatory authorities and organisations to comply with statutory obligations. Such organisations include Disclosure Scotland and Police Scotland for the purposes of safeguarding children. We may also share personal information with our professional and legal advisors for the purposes of taking advice;
- The Club employs third party suppliers to provide services, including membership management. These suppliers may process personal information on our behalf as “processors” and are subject to written contractual conditions to only process that personal information under our instructions and to protect it;

- In the event that we do share personal information with external third parties, we will only share such personal information strictly required for the specific purposes and take reasonable steps to ensure that recipients shall only process the disclosed personal information in accordance with those purposes.
- The Club uses the SCA's online system called Go Membership provided by Azolve to administer our Third Party Liability insurance. Through affiliation to the SCA the club benefits from Civil Liability Insurance provided by Towergate Insurance Limited for officially recognised club activities. Where an insurance claim is made or notification of a possible claim received, we will pass personal data relating to the potential/actual claim to Towergate for the purpose of administering the claim.
- We share personal data with the SCA for audit and reporting purposes. The SCA uses this data to produce anonymised and aggregate reports on paddlesport participation and qualifications which are shared with sportscotland and the Scottish Government.

How we protect your personal information

Your personal information is stored on our servers based in the UK and is only accessed by authorised club officers for the purposes set out above. Where your personal information is transferred out with the EU, we will provide you with information regarding the safeguards that we have put in place with the recipient to protect your personal information.

How long we keep your personal information

We will only keep your personal information for as long as necessary to provide you with membership services. Unless you ask us not to, we will review and possibly delete your personal information where you have not renewed your membership with us for 6 years. We will keep certain personal information of members for longer in order to confirm your identity, when you were a member of club and for how long. We need to do this in the event of a claim against the club. In certain circumstances, e.g. regarding Safeguarding, we may keep information for longer periods of time. For full information about how long we keep different types of information please see the Club Data Retention Policy.

Your rights

You can exercise any of the following rights by writing to us at dpo@eekcc.scot. Your rights in relation to your personal information are:

- you have a right to request access to the personal information that we hold about you by making a "subject access request";
- if you believe that any of your personal information is inaccurate or incomplete, you have a right to request that we correct or complete your personal information;
- you have a right to request that we restrict the processing of your personal information for specific purposes; and
- if you wish us to delete your personal information, you may request that we do so. Any requests received by the club will be considered under applicable data protection legislation. If you remain dissatisfied, you have a right to raise a complaint with the Information Commissioner's Office at www.ico.org.uk

Further information / Contact Us

If you require further information, contact dpo@eekcc.scot

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